

Appendix B

Feedback

Social Work Staff

A very good service from putting the referral in to the job interview, always kept informed (S and myself) by phone or contact in office

Whilst out RC was very chatty and pleasant company, I asked about her role on the LAC traineeship, she really enjoyed talking about her placement with the Harbour authority, plus her involvement with the LAC traineeship in general, she stated that being involved with the traineeship has given her aims and objectives, she stated that her involvement has given her the confidence to consider becoming a Mentor for other Council run projects

Referrals are quickly followed up, and the Service User fully involved in the process. I have noted a positive working relationship between both the Coordinator and potential employers, as well as with the Service User

As the demand for the scheme is growing, I feel that extra members of staff would be well received to ensure that all young people's referrals can be dealt with promptly

Young People

I have more confidence in myself and my abilities

This is the best thing I have ever done!

I believe the skills I've learned here would definitely help me get another job.

I feel more positive

You could have more choices such as Cardiff Bus or Sports Cardiff

I have more confidence in myself and my abilities

Managers and mentors

more money for hours worked!

What do we need to know in advance, e.g. does the young person have learning difficulties

Can we have a guide to 'etiquette', e.g. should we ask a young person about their past and so forth, to be able to help them better "

He's an amazing kid and he's got on really well.

I love having her here; I want to do a Counselling course after the mentor training